



## Guiding Principles

Being a part of a larger company has its perks. Oldcastle came up with some guiding principles that embody the values of the hundreds of entrepreneurs who make up the family of businesses known as Oldcastle. We're proud of these and happy to share who we are!

### **MAKE SAFETY OUR FAMILY BUSINESS**

At Oldcastle, we're a family made of families and there's nothing families care more about than keeping each other safe. That's why we consider it our moral obligation to make sure our family comes home to their families at the end of each day.

### **LIVE ON THE LEVEL**

We keep our word, and the word gets out. If we say it, we mean it. That's why we've become a leader. Whether we're on a site or out of sight, we do what's right by our employees, our customers, and our communities.

### **BUILD RELATIONSHIPS**

Oldcastle has grown handshake by handshake because we understand that the greatest asset of any business is its people. We've forged and reinforced alliances that have thrived for generations — transforming transactions into connections with mutual respect and support.

### **DELIVER LOCALLY, EVERYWHERE**

We're a local business that's located everywhere. We give our leaders local freedom and a national framework so they can make the best decisions for their businesses and their teams. Our broad network of resources supports this local entrepreneurial spirit and grows value.

### **FORGE A BETTER WAY**

We find a way to make it work and make it work better. We constantly improve and innovate our products, services, and ourselves to exceed our customers' expectations. Because we know the very structure of people's lives rests on our infrastructure.

## Traffic Laws

As a general reminder please make sure all trucks and drivers coming to our locations are obeying local driving regulations including but not limited to stopping at STOP signs, obeying posted speed limits, pedestrian cross walks, etc. Public opinion has an impact on all of us following these rules can only improve that.

## Customer Service Hours

As of Monday April 13th the below schedule will be in effect:

### Limestone:

Denniston: M-F, 7AM-5PM

Maybee: M-F, 7AM-5PM

Newport: M-F, 6AM-5PM

Ottawa Lake: M-F, 6AM-6PM, Sat 6AM-Noon

### Sand & Gravel:

100th Street: M-F, 7AM-5PM

Bauer: Closed, Please call for loading

Burmeister: M-F, 7AM-5PM

Moscow: M-F 7AM-5PM

Patterson Road: M-F 7AM-4PM

Paw Paw: Closed, Please call for loading

Wenger: Closed, Please call for loading

Wick: Closed, Please call for loading

Zeeb Road: M-F, 7AM-3PM

### Recycled Concrete:

Ann Arbor: Closed, Please call for loading

### Rail Terminals:

Flint: M-F, 7AM-3PM

Grand Rapids: M-F, 7AM-3PM

Lansing: M-F, 7AM-3PM

Our current schedule is always available at [www.stoneco.net](http://www.stoneco.net). All of our hours can be extended to include earlier/later load times and weekends, to make loading arrangements please contact customer service at (734) 777-3396 and we will accommodate your schedule.